

**SERVICE DESCRIPTION**

Strategy design and implementation support for ministries of health building national quality and patient-safety programmes. Covers the full strategic arc: situational diagnostic, standards reform, collaborative design, monitoring and evaluation framework development, faculty-of-improvement training, and the governance architecture that lets a strategy survive a change of minister. We work in environments where the ministry holds the mandate, the practitioners hold the trust, and the donor holds the runway — and we build strategies that hold up across all three.

**EXPERIENCE OF PRINCIPAL**

**Through Banyan Global**, the Principal spearheaded a comprehensive revision of national accreditation standards for nursing and midwifery (West Africa) and built CPD infrastructure that reached **more than 500,000 healthcare workers across five jurisdictions**.

**Continuing senior faculty contributions** to the Institute for Healthcare Improvement (IHI) and the International Society for Quality in Health Care (ISQua), including faculty contributions to international expert panels and membership in the International Academy of Quality and Safety. The Principal served on the technical team that developed *ISO 7101 — Healthcare organization management*.

**Earlier reference engagements** include training quality-improvement coaches in Thailand in consultancy with HealthQual International, technical and advisory contributions to the World Health Organization on quality and patient safety, and contributions to the WHO Quality Toolkit.

**NAICS CODES**

**541611** Management consulting • **541618** Other management consulting • **611430** Professional & management development training

**CREDENTIALS**

Selected credentials on the bench: MD · CPHQ · CPPS · CPXP · PMP · LSSBB · FISQua · ISQua Expert · IHI Improvement Advisor & Faculty · ISO 7101 Technical Team Member · Mandela Washington Fellow · CPHR · SHRM-CP

**DIFFERENTIATORS**

**1. ISQua-aligned methodology — Fellow-level credentials and faculty experience on the bench.**

The Principal is an ISQua Expert and faculty on ISQua Fellowship-level courses in Quality Improvement, Patient Safety, and Compassionomics. This is not a methodology we adopted from a textbook — it is one we have taught to the next generation of leads in this field.

**2. Combines clinical governance, accreditation, and improvement-science perspectives in one engagement.**

The bench pairs accreditation-system architecture with frontline clinical-governance experience (Senior Architect, Quality & Patient Safety) and US-trained quality-leadership perspective (Practice Architect, Healthcare Quality, Patient Safety & Leadership Coaching). Most national strategies are written by people who have only ever seen one of those three layers.

**3. Track record of standards reform sustained at national scale.**

Reference work includes a comprehensive revision of national nursing/midwifery accreditation standards that raised compliance benchmarks across an entire profession, with CPD infrastructure that continued to reach 500,000+ workers after the engagement closed.

**Track Record Disclosure.** The capabilities and outcome metrics cited above reflect the experience of Ruavira's Principal earned across more than two decades of international practice — through prior employment with the named institutions and continuing engagements through the senior bench. Ruavira Collective Inc. (CBCA #1715994-3) is the Canadian corporate vehicle through which these capabilities are now offered, and through which the senior bench engages on a per-project basis. References for the underlying engagements are available on request, subject to confidentiality obligations to prior employers and donor partners.

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