

SERVICE DESCRIPTION

Design, deployment, and ongoing operation of national-scale regulatory technology for ministries of health, professional councils, and accreditation bodies. The capability covers the full ecosystem: institutional accreditation management platforms, surveyor field tools (web and mobile), assessor certification programmes built around the Mentored Assessment methodology, workflow automation across application–review–decision–audit-trail, and the analytics layer that gives boards and donors a live view of regulatory outcomes. Systems are designed for the field conditions they will run in — variable connectivity, shifting standards, rotating reviewer panels, and the political-economy realities of multi-stakeholder regulation.

EXPERIENCE OF PRINCIPAL

Currently leading the architecture and proposal phase of *CHPRBNAssessor* — a five-year regulatory technology partnership with a national health-practitioner registration board (Sub-Saharan Africa). Full ecosystem built and configured for pilot: institutional accreditation core, board-level analytics dashboard, surveyor mobile application, mentor assessment tool, and an LMS-hosted Assessor Certification Programme.

Through the USAID/IHI Health Workforce Management Activity in collaboration with national regulators (West Africa), the Principal directed the deployment of an electronic accreditation ecosystem covering **600+ training institutions**, networked **500+ tutors** across 700 institutions through a parallel professional-learning platform, and directed cross-functional teams of **100+ regulator and partner staff**.

Through PharmAccess Foundation, earlier reference work includes the *SafeCare Kwara Programme* — a regional health quality certification initiative that improved care for **over two million people** across **50+ facilities**, with **1,000+ staff** and insurance managers trained.

NAICS CODES

541611 Management consulting • **541512** Computer systems design • **541618** Other management consulting

CREDENTIALS

Selected credentials on the bench: MD · CPHQ · CPPS · CPXP · PMP · LSSBB · FISQua · ISQua Expert · IHI Improvement Advisor & Faculty · ISO 7101 Technical Team Member · Mandela Washington Fellow · CPHR · SHRM-CP

DIFFERENTIATORS

1. Built and shipped — not specced and walked away from.

Every reference platform cited is a system the Principal personally designed, deployed, and operated through live regulatory cycles. Where most consultants hand over architecture diagrams, we hand over running code, trained users, and an evidence base of regulatory decisions made on the platform.

2. Frameworks-fluent across JCI, COHSASA, SafeCare, and ISO 7101.

The Principal served on the technical team that developed *ISO 7101: Healthcare organization management — Management systems for quality in healthcare organizations*, the international standard most national regulators are moving toward. We understand which framework choices to specify, which to defer, and where they cost-trade against each other in a five-year operational horizon.

3. Hybrid government-and-donor financing models with realistic operational sustainability paths.

We design for the moment after donor bridge-funding ends — with institutional license tiering, transactional fees, certification-programme revenue, and a donor-to-government handover sequence that lets a regulator carry the system on budget by year four.

Track Record Disclosure. The capabilities and outcome metrics cited above reflect the experience of Ruavira's Principal earned across more than two decades of international practice — through prior employment with the named institutions and continuing engagements through the senior bench. Ruavira Collective Inc. (CBCA #1715994-3) is the Canadian corporate vehicle through which these capabilities are now offered, and through which the senior bench engages on a per-project basis. References for the underlying engagements are available on request, subject to confidentiality obligations to prior employers and donor partners.

Ruavira Collective Inc. · Federal corporation, Canada · CBCA #1715994-3 · Business Number 747539161 · GST/HST 747539161 RT0001 · Calgary, AB · support@ruavira.org · +1 (782) 830-5779 · ruavira.org